

1 sector. It will also avoid costs through the  
2 nonduplication of existing state resources. Even  
3 though it's a logical network in that regard it is a  
4 stand alone network in that it will be dedicated to  
5 education in terms of function, service and  
6 accountability. The network capacity will be  
7 dedicated, measurable and secure and there's no risk  
8 of cross-subsidies with users of a larger state  
9 network. So there's no risk that capacity once set  
10 aside for education entity will not be available when  
11 needed.

12 Who is building this network? Senate bill  
13 6705 created a 16-member telecommunications oversight  
14 and policy committee, which we call TOPC, that's  
15 comprised of legislators, agency executives, educators  
16 and the state librarian, and this group has final  
17 authority of the network language and construction.  
18 DIS provides staff to the TOPC and our director, Steve  
19 Kolodny, serves as the convenor. The legislation puts  
20 the planning responsibility basically on three  
21 agencies. It directs the Information Services board  
22 to develop a technical plan for the construction of  
23 the network. I'm working with representatives from  
24 K-12 and higher education as well as with DIS. DIS  
25 developed and approved a network plan in late May

1 1996. The TOPC also approved that plan on May 30.  
2 The office of superintendent and the higher education  
3 coordinating board are working to prepare a proposed  
4 network governance plan. These entities have  
5 completed a joint governance plan which will now be  
6 reviewed by TOPC at the September 30 meeting. The  
7 headquarters will also submit proposed location plans  
8 proposing specific locations to be served by the  
9 network.

10 When these plans are submitted, the TOPC  
11 must prepare a final network and implementation plan  
12 setting forth locations to be served by the network,  
13 service delivery specifications and a network  
14 governance structure as well as a phased technical  
15 plan, and the construction will begin upon completion  
16 of the plan. In fact procurement is going on as we  
17 speak. Requests for proposals are being prepared and  
18 we expect them to be published shortly.

19 Where is this network going to go? Well,  
20 again, this is a backbone network at this point and  
21 the legislation calls for it to be built in three  
22 phases. In phase 1 it will link main campuses of the  
23 six public baccalaureate institutions, the branch  
24 campuses, UW and WSU and the main campuses of the 32  
25 community and technical colleges as well as the

1 educational service districts. In phase 2 this  
2 backbone will be extended to each of the state's 296  
3 school districts as well as the public higher ed off  
4 campus and extension centers and (inaudible). It will  
5 also serve the independent nonprofit baccalaureate  
6 institutions as prioritized by the TOPC, so TOPC has a  
7 little more to do in that regard.

8 In phase 3 the network will expand  
9 locations still to be determined by TOPC but which,  
10 according to the legislation, may include public  
11 libraries, the state and local governments, community  
12 resource centers and the private sector. What  
13 services will it provide? Again, it's a digital  
14 backbone so it will provide a variety of services  
15 including Internet and Internet services, including  
16 worldwide-web-based application, electronic mail. It  
17 will provide group video conferencing to extend the  
18 delivery of classes through distance learning in a  
19 classroom environment. It will allow educators and  
20 others to meet with each other in large groups. It  
21 will also provide full motion video distribution using  
22 digital satellite technology.

23 How will the K-20 network be funded? I  
24 heard Mike Bookey say it earlier that access to the  
25 district might be free. In fact nothing is free. And

1 the TOPC still has to make the final decision on this,  
2 but currently the ISP, the headquarters and OSPI have  
3 each proposed that there will be an internal service  
4 funding mechanism like a revolving fund under which  
5 the backbone services are provided to the  
6 participating institutions on a cost reimbursement  
7 basis.

8           The formulas for what costs there would be  
9 would be determined by OFM after consultation with DIS  
10 and network users so that you would have sufficient  
11 but not excessive revenues and that the institution  
12 will pay an appropriate share of the costs. However,  
13 the fund would also under their plans receive initial  
14 capitalization from the 1996 K-20 appropriation of \$42  
15 million. And this is only talking about the backbone  
16 again, and the purpose of this is to avoid dependence  
17 on continued legislative appropriations. Under the  
18 proposal the equipment facility that resides at  
19 particular institutions and which are not shared among  
20 all the institutions but beyond premises equipment and  
21 maintenance would continue to be funded on an  
22 individual basis through the state budget process.

23           So that's an overview of the K-20 network.  
24 There's still much work to be done. The next TOPC  
25 meeting will be on September 30. They will be looking

1 at governance. After that they will look at funding  
2 and after that they must approve the acquisitions on  
3 equipment to actually start construction. So with  
4 that project we're going to expand the state  
5 infrastructure and we still leave a lot of  
6 responsibility to the local school district. And  
7 you've asked me to talk a little bit about the  
8 subsidies that the Telecommunications Act is looking  
9 at. DIS -- I can't speak for the TOPC, the TOPC is 16  
10 independent people and they don't necessarily have a  
11 collective voice at this point. However, speaking for  
12 DIS, I will tell you some of the concerns we have. We  
13 are not opposed to subsidies as such, but we think  
14 they must be very carefully scrutinized and narrowly  
15 circumscribed. You need to look out for the effect  
16 that subsidies will have on competition in the  
17 marketplace because we believe that competition is  
18 going to be the most effective driver downward of  
19 prices, that they be neutral, and that they don't  
20 favor specific service providers over others. We're  
21 also concerned that the net effect of any national  
22 subsidy system be one that benefits Washington state,  
23 and if there is a national system are there going to  
24 be net outflows or inflows into Washington state  
25 because otherwise you're cost shifting, and, while I

1 don't doubt that the people of Massachusetts or North  
2 Dakota have need for telecom services, I'm not sure  
3 that the taxpayers of Washington are the proper  
4 sources of revenue for them.

5           Finally, we're very concerned that the  
6 money providing subsidies not be a substitute for  
7 seeking efficiencies. School districts looking at  
8 high technology or advanced services still need to get  
9 their priorities in order and the IT planning has to  
10 reflect the priorities of each school district, and  
11 some are making IT, or information technology, a  
12 priority in their school districts and others are not.  
13 And that has to be a local decision. Also, the  
14 readiness of each school district to link up. Where  
15 there is not proper language it doesn't make sense to  
16 give much money to a school district. I've heard  
17 war stories of school districts receiving and passing  
18 the technology level and simply not knowing what to do  
19 with the money, looking at the number of teachers they  
20 have, dividing the money by the number of teachers and  
21 giving \$127 to each teacher. The teacher goes out and  
22 buys some VCRs and that's your IT spent. So you need  
23 to look at the sufficiency of planning.

24           Finally, we're concerned that the criteria  
25 does not get in the way of any kind of cooperative

1 ventures among various educational sectors. That  
2 where there is a shared infrastructure -- and in  
3 Washington state we are committed to a shared  
4 infrastructure where we do not duplicate  
5 infrastructure among the various educational sectors  
6 -- that this not somehow disqualify the various  
7 sectors participating from any of the benefits of a  
8 subsidy mechanism that's finally put in place.

9 Those are the DIS's concerns in a nutshell.  
10 Be happy to answer any questions you have.

11 CHAIRMAN NELSON: Those cautions are very  
12 well taken and I think, as you may know, the state  
13 members of the board are concerned that the FCC  
14 members of the board want to have a national cookie  
15 cutter program. I'm wondering if the DISs of the  
16 various states have a national organization and, if  
17 they have, if they share Washington state's concerns,  
18 if they've shared them with the FCC commissioners.

19 MR. DANNER: In fact there is a national  
20 organization. It's NASIRE, which stands for the  
21 National Association of State Information Resource  
22 Executives or some such thing. They are having a  
23 convention within the next six weeks in Portland,  
24 Maine, and I am not sure whether they filed in the  
25 recent FCC proceeding, ongoing FCC proceeding. DIS

1 filed reply comment on May 1 in which we raised some  
2 of these concerns. Time restraints keep us from  
3 participating even though we would like to. I would  
4 like to -- I would find out before Friday whether  
5 NASIRE has in fact participated and if not I will take  
6 it to my director and see whether he would like to  
7 raise that with NASIRE.

8 CHAIRMAN NELSON: I think it would be the  
9 next three or four weeks are actually the critical  
10 weeks for trying to persuade FCC commissioners, and  
11 the chairman of the FCC has announced that he might  
12 favor a one percent tax, if you will, on all  
13 carriers's revenues which would obviously be flowed  
14 through to end users as a way to fund the schools and  
15 libraries piece, and as far as we can tell from  
16 talking to the FCC staff I think really a one-size-  
17 fits-all program, so I think to get the flexibility to  
18 states and, as you say, local governments -- local  
19 school districts are very used to autonomy -- it would  
20 be very prudent if they could make their voices heard  
21 soon.

22 MR. DANNER: Thank you. I will certainly  
23 pass that upstairs.

24 JUDGE FFITCH: Any other questions?

25 COMMISSIONER GILLIS: David, you mentioned



1 the importance of local control or local school  
2 districts putting together their own IT plans or being  
3 part of that. Do you have any process suggestions on  
4 that at all?

5 MR. DANNER: Well, the governor's  
6 telecommunications task force recommended that DIS,  
7 UTC or Washington state extension service and CTED,  
8 the Community Trade and Economic Development  
9 Department, look at going to some communities and  
10 discussing ways in which demand can be aggregated so  
11 we can get private sector folks in these smaller towns  
12 to work together to attract the infrastructure  
13 providers to their areas. That's certainly one thing  
14 we're looking at. We haven't -- it's been a very busy  
15 summer and we're hoping to spend a little more time on  
16 that. So that's one way that we have on our mind.

17 COMMISSIONER GILLIS: Sounds like a good  
18 idea. The digital backbone that you mentioned, what  
19 are the components of that? Is that fiber cable  
20 software or what is that?

21 MR. DANNER: We're looking at a wire line  
22 transport. It's going to be various capacities and  
23 various links depending on who is using it. It's  
24 going to be scaleable so that we're not building big  
25 trunk lines where there's not demand. Some links will

1 be OC3. Others will be a combination of T1s and T3s  
2 as needed. Then upgrades when we expect demand to  
3 increase, and then they will go to what under the  
4 current governance plan could be something called the  
5 CNAC, which is an advisory body which I can't tell you  
6 what it stands for, and I will have to get back to you  
7 what that acronym actually is, but they will propose  
8 what upgrades are needed during the next biennium and  
9 deal with them basically through the process.

10 COMMISSIOENR GILLIS: As a part of the  
11 process is there a detailed inventory being conducted  
12 of what facilities are in place now that potentially  
13 could be utilized?

14 MR. DANNER: In terms of what state  
15 backbone facilities there are?

16 COMMISSIONER GILLIS: Well, not just state,  
17 but in general in options, privately owned,  
18 state-owned, the network facilities that are in place  
19 now, is there an inventory being conducted as a part  
20 of the process?

21 MR. DANNER: I don't believe there's an  
22 inventory being conducted as part of the process. We  
23 are going through requests for proposals to all of the  
24 private providers who will come back and tell us what  
25 services they can provide in certain parts of the

1 state. We want to -- DIS, when I say there's a DIS  
2 backbone, 87 percent of our telecommunications service  
3 at DIS are leased from the private sector so the state  
4 really owns very little infrastructure and we have not  
5 yet taken an inventory of what private services are  
6 out there. Now I have heard from some folks in the  
7 K-12 community that they are looking in the -- OSPI  
8 has to put a proposed location plan forward as part of  
9 this planning process, and they were surprised at how  
10 much progress has been made by the school districts in  
11 moving ahead with IT and there are still haves and  
12 have-nots but for the most part people are further  
13 along than they expected and very pleased by that.

14 COMMISSIONER GILLIS: I guess since we  
15 don't have an inventory we don't know actually, but a  
16 general impression of your technology of the network  
17 is the goal to provide a digital network to these  
18 various nodes that have been identified. Would you  
19 see the chief value of such a network providing the  
20 feasibility of making those connections not thinking  
21 about the cost, or is it providing affordable  
22 connections or a combination or is that something you  
23 can discern? Does that make sense as a question?

24 MR. DANNER: Well, yeah. The backbone is  
25 intended to provide the services that the schools and

1 colleges will need but you're creating -- by adding it  
2 to the DIS network you're enlarging the market. As  
3 volume purchasers they expect the prices to go down  
4 and we expect this to be the most cost-effective way  
5 for the schools and the colleges to get on, to get the  
6 kind of services they want. So if that's your  
7 question, yeah. That's the intent.

8 COMMISSIONER GILLIS: I guess basically the  
9 question, what I am struggling with is, are we missing  
10 key physical pieces of the network that's needed to  
11 reach these nodes with the capacity that is desired,  
12 which is, I guess, sort of a level one question, and  
13 if the answer is yes, then I suppose those need to be  
14 obtained or built or whatever. A level two question  
15 is maybe they're there at this point but it's just  
16 simply not affordable, which is a different issue that  
17 you're talking about in using state market muscle to  
18 lower the price.

19 MR. DANNER: Again, we expect backbone to  
20 provide all the service that will be required by all  
21 the institutions that plan to use it. It's going to  
22 be a very robust backbone network. When you get off  
23 into the spurs -- and again we plan to go out to the  
24 school districts, 296 of them, and to ESDs, the  
25 community/technical colleges and so forth. We want to

1 scale the network so that it meets demand so we can  
2 anticipate demand and meet that demand. Insofar as  
3 those people are part of the dots on the map that you  
4 saw Mike put up earlier, and I didn't bring any  
5 overheads of my own today, but it will go to the front  
6 door of every school district in the state.

7 Now, whether there's sufficient  
8 infrastructure past the front door is another matter  
9 that is largely a local issue, one of local  
10 priorities. The TOPC would also be addressing that  
11 question because there are questions about equity.  
12 How do you get into those have-not areas and what's  
13 the proper way to do it but recognizing there's also  
14 local autonomy?

15 CHAIRMAN NELSON: For the record's sake,  
16 Dave, the existing network, isn't WSU's network  
17 microwave based?

18 MR. DANNER: It's microwave based.

19 CHAIRMAN NELSON: And you are going to be  
20 adding satellite capacity with this upgrade, right?

21 MR. DANNER: We will be adding satellite  
22 up-links which will then be able to be done by digital  
23 dishes. The microwave network would be continued to  
24 be used although by putting in some of this more  
25 robust fiber. I don't know what the long-term

1     implications of that for WSU would be.

2                   JUDGE FFITCH:   Any other questions?   Thank  
3     you very much.   Ron Johnson.

4                   MR. JOHNSON:   If I knew TVW was here I  
5     would have worn a tie.   I'm Ron Johnson.   I'm  
6     vice-president for Competing Communications at the  
7     University of Washington where I'm also a faculty  
8     member in the school of library science, which I guess  
9     gives me a two-fer on the subject.   I also am -- as a  
10    principal investigator on some of the earlier K-12  
11    Internet projects done in this state and I am on the  
12    technical work group to do the design work for that  
13    TOPC network infrastructure that a couple of folks  
14    have been talking about.

15                   We at the University of Washington have a  
16    fairly extensive educational and health care network  
17    infrastructure.   Two examples -- three examples.   Two  
18    examples are we run an educational Internet facility  
19    that includes almost every institute of higher  
20    education with a budget of more than \$10 million a  
21    year in Washington, Alaska, Montana, Idaho, North  
22    Dakota and Oregon.   We additionally run the WAMI  
23    infrastructure.   WAMI is a program of Washington,  
24    Alaska, Montana and Idaho in which the legislatures of  
25    those four states agree to cooperatively fund programs

1 at the University of Washington to allow for medical  
2 education and a certain amount of health care to take  
3 place cooperatively across the region. So we are  
4 fairly involved in the history and future of  
5 telemedicine as well as present delivery of a lot of  
6 services there.

7 Like it or not, we've come to live in a  
8 digital age. It's true in education. It's true in  
9 K-12, it's true in research universities. It's true  
10 in health care. It's progressively becoming truer in  
11 the K-12 -- in the library world than it is already in  
12 a research university world. Whether we like it or  
13 not I think we have to face the truth. People's  
14 prospects for education and hence for jobs and, in a  
15 real sense, for the kind of health care that they are  
16 able to receive is going to be a function of their  
17 access to telecommunications infrastructure as all of  
18 those products -- I will call them products -- come to  
19 be available in primarily digital forms in different  
20 parts of the state region.

21 The bottom line for us is that basic access  
22 to telecommunications services by people and  
23 institutions is more essential than it was at the  
24 beginning of the university service. Questions are,  
25 what kind of access, for whom, and how do we engineer

1 it and how do we pay for it? In the education world  
2 we're at this point moving into a serious  
3 revolutionary period in the evolution of learning  
4 technologies. And almost all of those learning  
5 technologies that are promising are based upon high  
6 speed services that are a little bit deployed and not  
7 really very deployable beyond a pilot and test cases.  
8 These high speed services are things like  
9 inter-institutional SONET services, which is easy to  
10 get in a place like Seattle but hopeless in a place  
11 like Colville. Those are the raw materials of inter-  
12 institutional transmission of information,  
13 distribution channels of educational and health care  
14 product.

15 In the subscriber loop and in many respects  
16 in the future, I think that the key to educational  
17 reform and health care improvement is the direct  
18 access to people in their houses and businesses, at  
19 their place of business. In the subscriber loops in  
20 order to get -- we need high speed services. We need  
21 high speed IDS to actually be there and be deployed.  
22 We need ADSL and HDSL and so on to be deployed. ISDN  
23 is -- I still don't know. ADSL is asynchronistic  
24 digital subscriber link. HDSL is the fast version of  
25 it and so on. DBS distribution in which there's



1 actually digital DBS stuff going over it, not just  
2 shopping channels and movies. Digital distribution of  
3 educational objects across the system is something  
4 that Microsoft and other companies plan on, and it's  
5 something which, again, only works in a few pilot  
6 modes in a few pilot test sites. We need cable  
7 modems, not just ADSL. We need TCI and Viacom and Cox  
8 and Warner to begin to deploy high speed cable modems  
9 at reasonable provisions in their cable systems around  
10 the state. We need all of those technologies to sort  
11 of evolve further and become more pervasive.

12                   How do we get that? On the invasion front  
13 I expect that that is sort of synonymous with more  
14 investment. Somebody is going to have to find a way  
15 to invest in these infrastructures in order to make  
16 them more usable and then more deployable across the  
17 state of Washington and the nation. We need pervasive  
18 availability of these things. That's a problem in the  
19 state with a rural telecommunications problem in the  
20 sense of have and have not infrastructure. For us to  
21 deploy educational opportunities for credit classes to  
22 people in their homes across the state means that the  
23 distribution channel has to actually work in those  
24 parts of the state. Otherwise we can't find the  
25 product and we face a serious problem of making those

1 things generally available outside of metropolitan I-5  
2 corridor. They also have to be affordable for us for  
3 education in general, health care in general and for  
4 the subscribers. How to make that happen is your  
5 problem.

6 CHAIRMAN NELSON: Thanks.

7 MR. JOHNSON: What I think is the best  
8 approach in making that happen, to making invasion  
9 happen, to making the products available, to make them  
10 affordable is to incent as much competition as is  
11 possible through the deregulation process. That it is  
12 through having multiple suppliers, having people who  
13 can make money by investing in the new technologies  
14 that we're likely to get the best products. That's  
15 been true in general in the digital world, and I think  
16 it will continue to be true. So what we would urge  
17 you to do is, to the degree possible, pursue models  
18 that assure, insure competition in the local loops and  
19 the infusion of investment capital into invasion and a  
20 broad deployment rather than provided to achieve the  
21 same end by subsidies, which would be very difficult  
22 to target in terms of paying for something that you  
23 actually know that you want to get and then getting it  
24 and being happy with it for a very long time. These  
25 are very dynamic technologies. They're going to

1 change a lot and it's very difficult to predict now  
2 what one would subsidize or kind of result one will  
3 get through some kind of subsidy.

4 On a somewhat off topic, but I think on  
5 topic, I also think it's very important to assure  
6 educational access to things, to band width, in cable  
7 systems, in spectrum allocations and the like. The  
8 University of Washington, WSU, a number of K-12  
9 districts, ESDs, Seattle School District, try very  
10 hard to use television and similar vehicles to reach  
11 the audiences they need to reach, the students and the  
12 parents, and it's very difficult for us to get access  
13 to spectrum without sort of legislative set-asides  
14 that insure that we can get access to each channel in  
15 the pay channel world, that we can get access to --  
16 let's say if ADSL does work and you can get the  
17 equivalent of cable channel over the central office of  
18 a telephone company, we need to be sure that we also  
19 have access to the equivalent of educational offerings  
20 in those forms, otherwise it simply won't happen.  
21 We don't have the money to go out and buy a spectrum  
22 in these auctions. No one is going to give it to us.  
23 It's only going to come through a deregulation and  
24 competition process and education is assured of some  
25 reasonable application to these old modes used with

1 the new nodes. Old television combined with new web  
2 services have meant radically new and improved  
3 product. If we don't have access to the television  
4 component of it we can't deliver the web component of  
5 it. It's true for K-12 through postdoctoral training  
6 for physicians in Yelm. That's my message.

7 CHAIRMAN NELSON: Thank you. That last  
8 digression is interesting. Of course you know this  
9 commission doesn't do spectrum allocation. That's a  
10 matter for our federal counterparts, but I've actually  
11 heard from other superintendents who simply want some,  
12 what he represents, capacity line fallow in the FM  
13 band somewhere for broadcasting announcements to  
14 migrant workers in the middle part of the state.  
15 Can't forget our old technologies too.

16 MR. JOHNSON: A lot of the technologies  
17 that are being used now are combinations of old  
18 technologies with new technologies. The dial-it-up  
19 and get the stuff back over a DBS link is one model  
20 for distributing services, and it's very difficult for  
21 us to take the few resources we do have and attempt to  
22 engineer coherent approaches when we have a very  
23 unpredictable world in respects of half of the  
24 technologies that we need to use.

25 CHAIRMAN NELSON: Just one more question.

1 You mentioned the WAMI program. Would you assume  
2 because you do serve the rural residents of all those  
3 states that are considered a lot more rural than we  
4 are that you would be eligible for the reimbursements  
5 under the health care provisions of this act?

6 MR. JOHNSON: We're hoping that that would  
7 be the case.

8 CHAIRMAN NELSON: Thank you.

9 JUDGE FFITCH: Any other questions? Thank  
10 you, Mr. Johnson. John Stanton.

11 MR. STANTON: I don't know if it's the  
12 progress or the absence of it. The last speaker said  
13 he came tieless. I came jacketless and tieless. My  
14 name is --

15 CHAIRMAN NELSON: TVW is recording it all.

16 MR. STANTON: For posterity. My name is  
17 John Stanton. I grew up just about a mile from here.  
18 I'm today the chairman and chief executive officer of  
19 Western Wireless Corporation. We are a wireless  
20 company providing service using both cellular and  
21 PCS technologies to about 41 percent of the land and  
22 about 10 percent of the population in the United  
23 States. We're based here in Washington state, in  
24 Issaquah in fact. We employ about 525 people in the  
25 state of Washington here. In Washington state we

1 currently provide service to Vancouver, Washington and  
2 we are -- through a license which we received last  
3 year and just last quarter we received licenses to  
4 provide services in Spokane, Walla Walla, Bremerton,  
5 Aberdeen and Yakima through new PCS licenses that the  
6 FCC recently issued, and we would expect to provide  
7 service through our partnership in those markets next  
8 year.

9 I have some longer written comments that I  
10 will provide to the Commission, but I will try and  
11 make a few brief points. First of all, let me  
12 describe what being a rural wireless carrier really  
13 means. We -- and I will do so by using four examples.  
14 Today in the Antelope valley and the Reese River  
15 Valley in the state of Nevada we provide universal  
16 service. We do that in an unusual way. Nevada Bell  
17 literally did not want to provide service to these  
18 small communities and we had an opportunity in  
19 cooperation with the Public Service Commission of  
20 Nevada to, under a stipulation order, to provide  
21 wireless services as the primary means of  
22 communications to these small communities, and we do  
23 so fulfilling responsibilities to all consumers as  
24 well as hospitals and schools in the community.

25 As a second example in Hawaii, the small

1 town of Kao on the big island, the Hawaii Public  
2 Service Commission finally tired of the local quality  
3 of service being provided by the wired local exchange  
4 carrier in the community and as a consequence  
5 literally put up for bid earlier this year the  
6 opportunity for wired and wireless carriers to provide  
7 service to that local community. In that case we bid  
8 to provide the service and another wireless carrier  
9 actually won the bid and is attempting to put services  
10 together. It's been thwarted by the frustrations  
11 in that both the regulatory process as well as the  
12 legal system in that GTE, the local wired carrier,  
13 sued both the Commission and the wireless carrier in  
14 an attempt to thwart the effort of the Commission to  
15 deliver high quality service to this small community.  
16 But wireless services, whether cellular or PCS in that  
17 case, we believe could substantially improve the  
18 quality of service being provided.

19 Let me bring two examples to your attention  
20 specifically related to schools and hospitals.  
21 Western Wireless through our operating entity in  
22 Billings, Montana in 1994 went through a process with  
23 St. Vincent Hospital to respond to the poor quality of  
24 telecommunications services that they felt they had  
25 internally. We offered an in building wireless system

1 to literally put a phone on the belt of every doctor  
2 and administrator in the hospital, and with great  
3 success it provided high quality services for what we  
4 think not only improves the productivity but the  
5 quality of patient care being provided. Class link,  
6 which is a service being provided through the cellular  
7 technology industry association to at least one school  
8 in all 50 states, provides similar services to schools  
9 where we're able to, using wireless services,  
10 literally put a phone on the belt of every speaker --  
11 every teacher.

12 Mike Bookey, the first speaker, referred to  
13 the low quality of infrastructure that's available in  
14 schools with very few phones per student, much less  
15 per teacher, per administrator or per parent. By  
16 providing wireless services we can get around the  
17 difficulty of having to build new infrastructure and  
18 add the benefits of mobility to the users in the case  
19 of the schools, the teachers, the administrators and  
20 in the case of the hospitals, the doctors and the  
21 nurses.

22 I think that as we move forward we view  
23 there being as five key points to think about in terms  
24 of the current proceeding before the joint board.  
25 First of all, we believe that wireless in many cases



1 is the least expensive mechanism for delivering  
2 communications services. We think that's particularly  
3 true where the infrastructure is limited in such areas  
4 as schools and in some cases hospitals. The Hatfield  
5 study, which has been provided to the joint board, I  
6 think addresses that effectively.

7           Second, we think that the local exchange  
8 carriers today enjoy a franchise monopoly. The  
9 absence of competition we believe eliminates  
10 incentives for innovation. Simply put, if you look at  
11 the presence and the role that local exchange carrier  
12 competition in urban areas, primarily wired today, has  
13 provided, the great benefits, both to consumers as  
14 well as hospitals and schools, we think is possible in  
15 rural areas. But not without two key economic  
16 changes. Today only the local exchange carriers  
17 receive subsidies. The subsidies are paid to the  
18 carriers and there's nothing that guarantees that the  
19 benefits that are designed to be delivered ultimately  
20 to consumers, schools and hospitals, will in fact be  
21 delivered by those carriers. Second, and perhaps most  
22 frustrating to us, is that as wireless companies we  
23 actually pay those subsidies. The interconnection  
24 proceeding that the FCC officiated is helping to  
25 address that, but what we've discovered through that